

CARGOCENTERNEWS

NEWS AND INFORMATION ABOUT CARGO HANDLING FROM CARGO CENTER AND SACT

Welcome to a new issue of Cargo Center News (CCN). At Cargo Center we continue our work developing the quality of air freight in the spirit of cargo 2000.

Cargo Center has suffered of the dramatic decline in air freight volumes as everyone else in the business. The decline started one year ago when the recession hit the world. The losses in cargo volume continued until January. After then and until now volumes have been constant. There have not been the normal season variations, as the volumes have been constantly low. The volume for 2009 has been the same as for 1997.

Unfortunately this has meant that we have had to adjust among our personnel resources. From October we can see some change for the better when it comes to export volumes. We hope this means that we have reached the bottom and maybe we are on our way up. The import levels on the other hand are still on a lower level than expected which probably is because of a low demand and the weak Swedish currency.

In difficult times it is important to work with internal processes to still as efficient as possible offer our customers the quality they expect and that has been our guiding-star all years. The lower strain on the organisation gives us an opportunity to strengthen our processes so we are even more efficient when times get better. And it will come!

I wish you a wonderful autumn and happily look forward to our continued partnership.

Lars Keding, MD Cargo Center.

SACT ✈️ **Welcome Air France/KLM!**

Cargo Center/SACT has won a tender procedure by Air France/KLM. From now on we have the pleasure trucking all cargo for Air France/KLM between Malmö and Göteborg. Bienvenue!



Martinair to become the world's biggest freighter operator

Rumors in the business talk about Air France/KLM Cargo may within the next two years shift their entire fleet of 19 freighters to their Dutch subsidiary Martinair. If this is true Martinair, that today operates eleven B747-400Fs and MD-11Fs, would become the world's biggest freighter operator. The aim is at cutting costs since the combined cargo division of Air France and KLM is losing enormous sums of money. So far the airline has reacted by idling a number of freighters, reducing frequencies and implementing a cost cutting program. Biggest problem, Air France has staff costs that accounts for nearly 30 percent of the entire costs. By comparison Emirates and many others average about only twelve per cent staff costs. By shifting the freighter fleet to Martinair this problem can be soothed.

Aviation bio fuels are soon a reality

Boeing, Honeywell and the government of Mexico have formed a partnership to study the potential for large-scale production of sustainable aviation bio fuels. Results are expected to be available in late 2010. Halophytic plants, which can be highly productive sources of biomass energy, will be the first research target of the study team led by Boeing, Mexico's Ministry of Communications and Transport's Airports and Auxiliary Services agency (ASA), and Honeywell's UOP, based in Des Plaines, Ill. The team will assess the potential for large-scale production of aviation fuels made from sustainable biomass systems including halophytes, algae and others.

"Partnerships like this one are the key to a better understanding and, ultimately, commercial use of renewable aviation fuels," said Jennifer Holmgren, UOP general manager for Renewable Energy & Chemicals. She added, "There is great potential here to identify and implement a sustainable supply chain for the production of aviation bio fuels." Gilberto Lopez Meyer, general director of ASA, said, "ASA aims to be a catalyst to jump-start the production of bio jet fuels in Mexico, enabling our country to become a leader in the development and commercialization of aviation bio fuels worldwide."

Source: Air Cargo World.

SACT Invoices by e-mail

Since this summer we are using a system for handling our distribution of invoices that makes it possible for us to send our customer invoices as a PDF-file by e-mail. This system is working very well and we have received positive response from our customers. The invoice looks the same as the usual paper invoices but the handling works safer, faster and more environment-friendly. We can register

two email addresses to which we can send the invoice to. For more information contact Pernilla Dellblad at our finance department by sending an e-mail to pernilla.dellblad@cargocenter.se

 **Our AEO certification is very near**

The work and application for the AEO certification at Cargo Center is now finished and the Swedish Customs have been at our facilities and made their audit. Now we are waiting for their evaluation and approval. The Authorised Economic Operator (AEO) certificate is to enhance security in logistic chains; it represents the European equivalent of the CTAP implemented in the USA, thus also directed against terrorism. After implementation, Cargo Center possessing a valid AEO Certificate will make use of a "green lane", meaning that the goods will cross the EU borders almost without restrictions. Companies having the AEO status are subject to less physical controls performed by the customs authorities, they are in advance informed about controls and have priority for inspection.

 **Book transports via SLIP-X**

Now it will be possible to book your transports via SLIP-X. Cargo Center offers since a couple of years import customers the possibility to get notification by the internet application SLIP-X. This application is widely used by our customers in the Stockholm region. During this autumn the service will be presented at GLA at the Landvetter Airport in Gothenburg. For more information, please contact Lars Keding or Michael Gahnström on ph 08-797 96 00.

 **Use our Track & Trace**

The Track & Trace function is getting more users for every day. More of our customers now get instantaneous information about their freight directly from our website. Contact your local SACT office to get information and your logon figures. Welcome to the phone free world of Track & Trace.

SACT  **Get notification by e-mail**

Do you want to be notified when SACT has registered your booking? Do you want to know directly if the terminal doesn't unload your delivery? Now it's possible to get notification by e-mail from SACT. Talk to your local SACT office, they will help you.

SACT  **Damage, loss or just misfortune?**

Does something bad happen to your cargo let us know by using the claim form on our website. Under www.sact.se/contact you find the claim form for easy handling of your complaint. Let's hope you don't have to use it.

 **Write to CCN**

Please feel welcome to give us your opinions and suggestions on your subjects of interest and what you want us to write about. Send us a mail! ccn@cargocenter.se

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