

CARGOCENTERNEWS

NEWS AND INFORMATION ABOUT CARGO HANDLING FROM CARGO CENTER AND SACT



Welcome to a new issue of Cargo Center News (CCN). At Cargo Center we continue our work developing the quality of air freight in the spirit of cargo 2000.

Cargo Center has suffered of the dramatic decline in air freight volumes as everyone else in the business. At last we have seen a small recovery in our volumes in spite of the financial crises. During January 2010 our export volumes have increased compared to the same period last year. In the beginning of February we can see a small increase in import volumes. Unfortunately the recovery is not as big as the decrease in the end of 2008.

Cargo Center has taken measures to deal with the decrease in volumes and income. Our people have to work hard and are very loyal in our striving to turn this negative trend. In difficult times inventiveness becomes more intense, both in our internal organisation and at our customers. Many of the big freight buyers move their air cargo volumes to sea transport. This will probably lead to a complete recovery of the air cargo volumes will take some time – If they ever will be as big as before. This means that our little part of the supply chain has to be very innovative to create new services like third part logistic solutions and storage spaces letting to attract our market.

I wish you a continuous white winter and happily look forward to our continued partnership.

Lars Keding, MD Cargo Center.



Urgent cargo handling for the People of Haiti

With extremely short notice a unique collaboration of companies managed to send huge amount of material to the suffering people of Haiti. Just a few days after the earthquake struck Haiti a cargo charter with almost 100 tonnes of emergency equipment took off from Arlanda-Stockholm with destination Port au Prince. It was Kuehne + Nagel that organised the shipment with articles and equipment from the Swedish Civil Contingencies Agency and the Norwegian Church. A Boeing 747-200F with a capacity of 100 tonnes was chartered from Connie Kalitta Air. In a few days equipment for



base camps for rescue operations were transferred to Arlanda-Stockholm where collaboration between Cargo Center and Spirit made the cargo ready for take-off. "It is not every day we work together, but I think they made a quite good performance" says Urban Gålnander, project leader at Cargo Center with a smile. Over 600 cubic metres including blankets, clothes, cooking sets, beds, tents, chairs, water purification devices, medicines and even a 4WD Toyota Landcruiser and 200 litres of fuel. Until today the Swedish Civil Contingencies Agency has sent four additional rescue equipment freights to Port au Prince, Haiti.

 **Agreement with Sundt Atlanta Airbridge**

Cargo Center has entered into a handling agreement with Sundt Atlanta Airbridge, a new Norwegian carrier who have started Boeing 747 freighter services from Oslo last December. They are presently operating twice weekly to the US airports of JFK and MIA on Wednesdays and Saturdays, and returning to Norway with US export cargo via Amsterdam. These flights have been very well received in the Scandinavian market with high load factors reflecting this. Our contribution to this operation consists primarily of the preparation for truck transfer of Swedish export cargo to Oslo – both loose and palletized. Pär Wahlstedt's GSA, Scandinavian Airbridge is responsible for the marketing and sales for this service. We wish all involved the best of good fortune in this endeavor.

 **Welcome Viking Airlines!**


As of 1 January 2010, Cargo Center became the appointed cargo handler for Viking Airlines. Operating three Boeing 737's a week between Gatwick and Arlanda, our cooperation with Viking will begin with a focus on this route. It is anticipated that this will develop to cover other Viking destinations with Heavyweight Sweden AB playing a leading role as GSA for the carrier. Welcome, Viking Airlines!

 **SACT increases freight capacity**

Time is changing. Due to higher demand (at last!) we increase the frequency and capacity in our regular traffic. The volumes have increased and the future looks brighter than it has done in a long time. Our increased capacity will guarantee to a better service and a higher precision in our deliveries.



If you have any questions, please contact Daniel Persson, Manager Linehaul Operation MMA at mma@sact.se

SACT  **SACT – 25 years in Malmö**

In the year of 1986 SACT started up at the airport of Bulltofta outside of Malmö. Since 1999 we are situated in the air cargo terminal in Fosie. Still in Sweden but only 20 minutes from Kastrup International Airport via the Öresund Bridge. For more than three decades Mr. Werner Ivarsson has been Mister Air Cargo in the Southern Part of Sweden. He started 1974 working for ASG Flygfrakt (ASG Air Cargo) and has been involved in all acquisitions and company fusions that have lead to today's SACT and Cargo Center. Experience and expertise at your service – as always. Werner is today responsible for our subcontractors, ad-hoc transports and all direct pick-ups.

CARGO CENTER  **No summer comeback for US Airways**

Cargo Center has unfortunately received information that US Airways will not be resuming its summer flights to Stockholm this year. We thank them for our good cooperation over the past years, and will wait for an opportunity to welcome them back in the future. Until then, farewell US Airways!

CARGO CENTER  **The Islandic horses are back**

Cargo Center in Norrköping is one of the biggest handlers of Icelandic horses when it comes to air cargo. Last year the number of horses decreased with dramatic 50% – probably due to the financial crises. Now they are back. Just only in one flight in the beginning of February a flight with no less than 70 horses arrived. That's a good sign, isn't it?

SACT  **Invoices by e-mail**

Since six months we are using a system for handling our distribution of invoices that makes it possible for us to send our customer invoices as a PDF-file by e-mail. This system is working very well and we have received positive response from our customers. The invoice looks the same as the usual paper invoices but the handling works safer, faster and more environment-friendly. We can register two email

addresses to which we can send the invoice to. For more information contact Pernilla Dellblad at our finance department by sending an e-mail to pernilla.dellblad@cargocenter.se

 **AEO certification – The final step**

The Swedish Customs have been at our facilities and made their final audit. Soon we will get their written evaluation and approval. They seemed very pleased with our work. The Authorised Economic Operator (AEO) certificate is to enhance security in logistic chains; it represents the European equivalent of the CTAP implemented in the USA, thus also directed against terrorism. After implementation, Cargo Center possessing a valid AEO Certificate will make use of a “green lane”, meaning that the goods will cross the EU borders almost without restrictions. Companies having the AEO status are subject to less physical controls performed by the customs authorities, they are in advance informed about controls and have priority for inspection.

 **Book transports via SLIP-X**

It is possible to book your transports via SLIP-X. Cargo Center offers import customers the possibility to get notification by the internet application SLIP-X. This application is widely used by our customers in the Stockholm region. For more information, please contact Lars Keding or Michael Gahnström on phone number 08-797 96 00.

 **Use our Track & Trace**

The Track & Trace function is getting more users for every day. More of our customers now get instantaneous information about their freight directly from our website. Contact your local SACT office to get information and your logon figures. Welcome to the phone free world of Track & Trace.

SACT  **Get notification by e-mail**

Do you want to be notified when SACT has registered your booking? Do you want to know directly if the terminal doesn't unload your delivery? Now it's possible to get notification by e-mail from SACT. Talk to your local SACT office, they will help you.

SACT  **Damage, loss or just misfortune?**

Does something bad happen to your cargo let us know by using the claim form on our website. Under www.sact.se/contact you find the claim form for easy handling of your complaint. Let's hope you don't have to use it.

CARGO CENTER  **Write to CCN**

Please feel welcome to give us your opinions and suggestions on your subjects of interest and what you want us to write about. Send us a mail! ccn@cargocenter.se

My colleague also wants to receive CargoCenterNews. Please notify us! ccn@cargocenter.se

I don't want any more issues of CargoCenterNews. Please notify us! ccn@cargocenter.se