

CARGOCENTERNEWS

NEWS AND INFORMATION ABOUT CARGO HANDLING FROM CARGO CENTER AND SACT

Welcome to a new issue of Cargo Center News (CCN). At Cargo Center we continue our work developing the quality of air freight in the spirit of cargo 2000.

After a couple of difficult years in the grips of the international economic crisis, we now can look back on the year of 2010 with relief and renewed optimism. Trade conditions in the air freight industry have continued to strengthen in the beginning of 2011. We have managed to attract some new customers and assignments which you can read about further down in this newsletter.

In proceeding with our hard work in satisfying our customers' demands and wishes we have further developed our cooperation with GLA in Gothenburg and MFT in Malmö. These two sister companies work in our IT system "ALI" allowing them to send electronic shipment status messages to our common customers. So far this information is sent primarily to airlines but we hope that also shipping agents will realise the benefits and start using more electronic information handling (EDI). In the e-freight projects driven by IATA with paperless transports, the key factor is the possibility to communicate electronically, a capability which Cargo Center's IT system ALI can offer.

Our aim is to always be in the forefront of the air cargo business when it comes to quality, efficient handling, innovation, and in security issues both within the terminals as well as in the road transports with SACT.

Now we continue with fresh efforts and look forward to continued positive progress during 2011.

Lars Keding, MD Cargo Center.

Finnair to Cargo Center as of 15th of April.

After many years of tentative contacts with Finnair, the day has finally come with an agreement for handling all of Finnair's Swedish cargo at Arlanda airport, and with the cooperation of our partners, also in Gothenburg and Malmö. This is a huge step forward for us after last year's agreement for Finnair cargo handling in Norrköping. Finnair operates an average of 9 daily flights from ARN, 4 from GOT, as well as a sizeable freighter operation 5 times a week in Malmö. Due to Finnair's focus on and success with its cargo routes between Helsinki and the Far East and India, the flights operated to Sweden carry only a minor portion of its total volumes, with most of the cargo travelling between Sweden and Helsinki transported on numerous daily trucks. As part of our agreement with Finnair, we will provide cargo ramp transports to and from their aircraft at Arlanda and, in a totally new endeavor for us, transport and handle their postal mail at the airport. We send a big "Thank You and Welcome!" to Finnair!

What happens with security after April 24th 2013?

On April 24th 2013 the new security regulations 200/2008 and 185/2010 will come into full effect. What will happen then? That question has been discussed at Cargo Center during the last year. How will we manage to handle, in time, cargo from not securely authorized senders when we don't know how big the volumes will be?

One of the measures to take is to invest in a new and bigger x-ray machine to increase our capacity of controlling cargo. The problem with this kind of investment is the uncertainty of what technology that will be recommended by the authorities. The risk is that we invest a great deal of money in something that in a close future not is good enough and doesn't follow coming regulations.

Another alternative is the use of dogs. Military and police around the world have for a long time used dogs to find hidden explosives. This option is now possible for us. We are at the moment looking for suppliers in the Swedish market that can offer this kind of security solution. There is still no Swedish approving, but many other EU countries have certified dogs working with air freight security.

At Cargo Center we will continue to work towards a safe, reliable, cost efficient and rapid security solution that will assure safe air freight flights for the future.

SACT  **Welcome Thai Airways!**

From 14th of March SACT and Thai Airways have signed a two year agreement for road transports of cargo on behalf of Thai Airways' flights to and from Arlanda airport.

SACT  **SACT International in a new venture!**

In cooperation with Jan de Rijk SACT has started an exchange system for trailers between the two companies. Jan de Rijk uses SACT International trailers to FRA and HHN. In return SACT will connect with JDR trailers in Malmö carrying import cargo to ARN. In this way we will be decreasing the time and costs of reloading as well as the risks for damage in the process.

SACT  **New terminal in Borås**

SACT has opened a 3PL warehouse in Borås (RYDA). Together with Cargo Center at Arlanda airport, we now can offer intermediate storage 3 PL, control and marking of goods. A new application for the web gives our customers real time information about the goods and deliveries that have arrived at our different 3 PL warehouses. With the same application our customers can call for deliveries with information of the HAWB and AWB number. We mark the goods at the actual place and coordinate transportation to the airline's acceptance point. We assume that this is a smart and cost efficient solution, especially for shipments to the bigger airports in Europe.

For more information, please contact Michael Gahnström, +46703042090.

SACT  **Welcome Nordic GSA!**

SACT is very proud to announce collaboration with Nordic GSA concerning transports in Scandinavia and some relations in Europe. We greet Nordic GSA as a major client and we will do our outmost to correspond to your expectations.

SACT  **Get notification by e-mail**

Do you want to be notified when SACT has registered your booking? Do you want to know directly if the terminal doesn't unload your delivery? Now it's possible to get notification by e-mail from SACT. Talk to your local SACT office, they will help you.

SACT  **Damage, loss or just misfortune?**

Does something bad happen to your cargo let us know by using the claim form on our website. Under www.sact.se/contact you find the claim form for easy handling of your complaint. Let's hope you won't have to use it.

 **Write to CCN**

Please feel welcome to give us your opinions and suggestions on your subjects of interest and what you want us to write about. Send us a mail! ccn@cargocenter.se

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